

PROCESS FOR PROFESSIONALS SEEKING TO ACCESS NLC SUPPORT FOR CHILDREN AND FAMILIES

Professional with a query or concern for a child or family

Professional unsure of what support is required/ where to go - no concerns requiring specialist consideration.

Seek line manager supervision within own agency.

Consider discussions with the other professionals involved with the family to formulate a plan of support/ determine next steps.

Where the professional is from a Health or Education setting, they could seek support or advice from the safeguarding lead for their agency.

Concern is in regards to preventative or community support

Professional to contact Children Centre to discuss low level/ community support available.

Tel 01724 296605

Professional wishes to access Targeted services.

Professional to consult with SPOC (with consent of the family) to discuss family needs and rationale for targeted support.

If appropriate, SPOC will provide agreement for request for service to be submitted, where deemed inappropriate, SPOC will signpost accordingly.

01724 296500

Professional has a concern requiring specialist consideration.

Is the family open to a targeted service?

YES

Professional to contact allocated FaSST/ CC worker to discuss direct escalation to IMAP

(CC or FaSST worker to make this process clear to professionals at the start of their intervention to prevent delay / confusion)

NO

Professional to contact SPOC – 01724 296500 to provide relevant details. Where appropriate consent should still be gained from parent unless this would place the child at increased risk, or unless guidance states contact with parents should not be made (eg FII, HBV, FM)